

Press Release

triconetes Group opens new location in Pristina

(Grünwald, 26.07.2018)

The triconetes Group opened today its fifth location with a branch in the Republic of Kosovo.

This step follows the previous expansion of existing customer relationships and the acquisition of numerous new customers who are convinced of the performance of the triconetes Group. At the same time, the BPO specialist has thus expanded its production platform with an efficient nearshore location and is making its first step towards internationalization.

The decision for the capital of the Republic of Kosovo was taken with a local partner after an in-depth evaluation phase. Already at start, the company employs more than 50 people for a strategic customer of the triconetes Group.

The new location has a capacity of an additional 150 operational workplaces and thus extends the triconetes Group's production operations to more than 500 workplaces.

About triconetes Group GmbH:

Customer relationships in a new dimension - with more than 400 employees, triconetes delivers tailor-made solutions for sales and service in contact management.

As a powerful partner, triconetes offers an individual portfolio for the development of sustainable customer relationships and the implementation of efficient processes - from initial development to the implementation of complete CRM solutions.

The key sectors of the company are telecommunication, commerce, media / tech, finance, healthcare and utility sectors.

The company is headquartered in Grünwald (Munich). triconetes Group runs four operations in Germany (Munich, Augsburg, Dornach (Munich) and Neuss) and one international site in the Republic of Kosovo (Pristina).

The group management consists of Klaus Gumpp, Dirk Scholand and Christoph Thiem.
For further information: www.triconetes.com